



Interpretation

1. “The Agency” means Redfern Services.

1.1 “The Client” means the person or company who accepts a quotation of The Agency for the supply of services.

1.2 “Services” means the introduction by The Agency of a candidate to The Client.

1.3 “The Candidate” is the person introduced by The Agency to The Client.

1.4 Any verbal or written quotation of The Agency which is accepted by The Client. Any written or verbal request of The Client for services which is accepted by The Agency will be subject to these terms and conditions. This will form the basis of the contract between The Client and The Agency.

2. Acceptance

2.1 The client is deemed to have accepted these terms and conditions, having agreed to employ The Applicant. If The Applicant is employed by any other company through an introduction of The Applicant by The Client, The Client will be liable for the full fee as laid out in these terms and conditions.

3 Fees Payable and Payment Terms

3.1 The Client agrees to notify The Agency verbally if an Applicant is chosen by The Client.

3.2 The Fee payable to The Agency will be equivalent to 2 to 4 weeks salary, depending on the terms discussed, and payable before The Applicant commences her work for The Client.



Housekeeper | Eldercare | Nanny | Transfer of Sponsorship | Pet Care

3.3 The client has a 3 month replacement guarantee in the advent that he is not happy with The Applicants work, or for any reason. This guarantee includes the Applicant quitting her job.

4. Working Terms & Conditions

4.1 The Client is responsible for ensuring that The Candidate has the required courses; such as CPR certification, PAB certificate etc.

4.2 The Client is responsible for ensuring that The Applicant has a criminal record check.

4.3 The Client is responsible for ensuring a clean driving record from The Applicant if so required.

4.4 The Client is responsible for his employee. The Applicant works for the Client and not for The Agency.

5. No Warranty

5.1 The Agency shall not be liable to The Client for any loss or damage incurred by The Client or The Applicant whether caused by The Client or The Applicant or the Services received under any circumstances.